



An Informed Buyer's Guide to Building Upgrades

Smarter Tools. Safer Communities:

All-in-one security management,
built for condo living



designed and
made in canada

HOW YOUR BUILDING STAYS CONNECTED

THE CONDOPLEX DIFFERENCE

Condoplex Systems delivers a fully integrated building technology platform that connects everything — so you can manage more, with less.



OTHER SYSTEMS

MULTIPLE VENDORS. LIMITED CONNECTION.



DISCONNECTED SYSTEMS
Each system works in silos with limited integration.



MULTIPLE VENDORS
Harder to manage and support across different platforms.



HIGHER COSTS
More complexity leads to higher installation and maintenance costs.

VS

CONDOPLEX SYSTEMS

ONE PLATFORM. TOTAL CONNECTION.



FULLY INTEGRATED
All systems work together on one unified platform.



SINGLE POINT OF CONTROL
Easier management, monitoring, and faster response.



LOWER TOTAL COST OF OWNERSHIP
Streamlined operations, reduced downtime, and long-term savings.

ONE CONNECTION. ENDLESS POSSIBILITIES.



REAL-TIME
MONITORING



SMART
ALERTS



ENHANCED
SECURITY



SCALABLE
SOLUTIONS



CLOUD
CONNECTED

Smarter Buildings Start with Condoplex Systems.
Everything Connected. **Everything Under Control.**

CONDOPLEX SYSTEMS

Property Connect Plus

An Informed Buyer's Guide to Building Upgrades



This guide is for condo board members, property managers, and residents who are evaluating an upgrade to their building's security and communications system. It explains what modern building technology looks like, what it should do for you, and what to look for, or watch out for, when reviewing any proposal.

You do not need a technical background to use this guide. By the end, you will have a clear picture of what a well-designed modern system looks like, and you will be well-positioned to evaluate whether any proposal you receive meets that standard.

What a Modern Building System Looks Like

Building security and communications technology has changed significantly over the past decade. A modern system is not simply a collection of individual products; it is an integrated platform where every component shares information, every event is recorded in one place, and every person who interacts with the building, resident, guard, or property manager works from a single unified interface.

Here is what that means in practice:



One system. One database. One interface.

Resident information is entered once and flows to every device automatically. Entry phones, suite panels, guard screens, and the mobile app.



Guards see all events.

Entry calls, suite alarms, elevator activity, and panic alerts on a single screen. There is no switching between programs or devices.



Every event is recorded.

Who accessed which door, when an alarm was triggered, how quickly a guard responded is recorded in one unified log. This is what your insurer and, if needed, law enforcement will ask for.



Dynamic software updates.

Improve the whole system at once. You do not need to replace physical hardware every time technology moves forward.



Fully Secured Cybersecurity

Condoplex is the only company that provides and maintains end-to-end cybersecurity. This prevents disruption of your buildings security from hackers and safeguards your resident's data from identity theft*



Fully Backup

All of your configuration, site data and audit-logs are back-up to the cloud in one automated process – removing the risk of backup over-sight on one critical system.*

Cybersecurity and Back-ups are part of a paid service that includes software updates and factory technical support for the life of your product. **We KEEP YOUR SYSTEM RELEVANT by applying multiple updates a year.*



This integrated approach is not simply a preference;

it has real, measurable consequences for your building's safety, your staff's effectiveness, and your long-term costs.

The Hidden Cost of Disconnected Systems

A common approach in the industry is to combine products from several different manufacturers: one company's access control, another's intercoms, a third's lobby entry system. Each product may be well-regarded on its own. But when they are installed together without genuine integration, the result is a collection of separate systems that do not share data, do not share a common audit trail, and do not have a single point of accountability when something goes wrong.

This approach is straightforward to install and easy to quote competitively. But it is rarely in the best interest of the building or its residents.



	CONDOPLEX [®] SYSTEM	DISCONNECTED SYSTEMS (MULTIPLE VENDORS)
 Resident database	One entry. Changes propagate everywhere instantly.	Each system holds its own data. Move-ins and move-outs require manual updates across all systems.
 Guard monitoring	One screen for all events.	A separate screen for each system. Guards cannot monitor everything simultaneously.
 Audit trail	One log covering all events, exportable for insurance or police.	Separate logs per system. Reconstructing one incident requires manually cross-referencing multiple records.
 Staff training	Learn one system once.	Retrain on each system separately. New staff face a steep learning curve across multiple platforms.
 If something breaks	One vendor owns the problem.	Each vendor blames the others. Nobody owns the gap between systems.
 Future upgrades	Software update. Existing hardware stays.	Each system upgrades on its own cycle. Hardware replacement compounds over time.
 Mobile app	One app for residents, guards, and management.	Multiple apps — or none at all for residents.
 Obsolescence	With a Condoplex System, the system you purchase today, only gets better with time. Improvements across sub-systems – access, entry phones, suites, etc. are possible.	When you buy separate products, you have the best system today. Over time, each system becomes more obsolete or you juggle purchases for a different product that may offers a superior but not a perfect mix of features.



Integration isn't just more convenient.
It's smarter, safer, and more cost-effective — today and tomorrow.

Entry Phones and Intercoms

Modern entry phones are digital, touchscreen devices with two-way audio and video. They connect to the guard station over your building's network, stream live video 24 hours a day, and are fully integrated with your resident database.

When a visitor presses a button, the guard sees a video feed and can speak with them, release the door, or call the resident all from one screen.

Intercoms at parking ramps and secondary doors should work the same way. In an emergency, these same devices can function as panic stations, triggering alarms and locking nearby cameras automatically.



ONE SYSTEM. COMPLETE CONTROL.
See. Speak. Secure.



What to watch for



Audio-only intercoms are outdated.

Audio-only Entry Phones using Dial-up (Phone line) communications are 1990's technology. If a proposal includes intercoms without video, or video that is not integrated into the guard or concierge screen, the system is already behind current standards.



Standalone entry phones create blind spots.

Entry phones should connect to a shared resident database. If they operate as standalone devices, the concierge or guard does not have the full picture when managing visitors, residents, and access events.



Avoid systems that require a dedicated Windows PC.

Some Entry Phones require Windows software to be loaded for directory updates. Why spend the money on a dedicated PC, Windows licence and a clunky program for remote log-ins? You now have a choice to forego these costs with modern system designed to connect securely to the internet – **No fuss, hassle or service calls.**



Protect against third-country eavesdropping.

Be cautious of offshore products from countries or manufacturers with known privacy, surveillance, or security concerns. Building communication systems should protect your residents, your property, and your reputation.



Modern Technology. Better Security. Smarter Living.
Ask your provider the right questions. Your building deserves nothing less.

Learn more at
condoplex.com

Access Control and Credentials

Stronger security. Smarter access.
Greater peace of mind.



ENCRYPTED CREDENTIALS

Protect your building and your residents.



MOBILE ACCESS

Use your phone as a credential via Bluetooth.



The cards and fobs used to access your building should use encrypted credentials. Older cards, still common in many buildings, use unencrypted technology that can be duplicated using inexpensive equipment purchased online.

A duplicated card allows an unknown person to enter your building using a copy of a resident's credential, with no record of who they are.



Modern encrypted credentials use a standard called Mifare Desfire EV3. This encryption has never been compromised.

New readers that support this standard can typically be installed in place of your existing readers without rewiring.



WHAT TO WATCH FOR

If a proposal replaces your readers but does not mention encrypted credentials, your building may still be vulnerable to card cloning after the upgrade.



ASK SPECIFICALLY:

Are the new credentials encrypted, and to what standard?

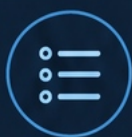


**SECURE TODAY.
PROTECTED TOMORROW.**

Learn how CONDOPLEX[®] Systems can elevate your building's security.
condoplexsystems.com

The Guard or Concierge Screen

The guard station is the nerve centre of your building's security. A modern guard screen consolidates every event entry calls, suite alarms, elevator activity, panic alerts, water leak notifications into a single display. Guards can conduct two-way audio and video calls with residents, entry phones, and suite panels without picking up a separate phone.



Prioritise & Queue

The system prioritises and queues events so that nothing is missed during a busy period.



Always Reachable

If your building has multiple towers, calls from any building should be receivable at any guard station.



Log Everything

Every action a guard takes every call answered, every door released, every event noted should be logged automatically with a timestamp.

⚠️ What to watch for

If your guard currently uses three separate screens to monitor access, intercoms, and alarms, that is a gap.

In a real incident, information spread across multiple systems means slower response and incomplete records.



A guard station that requires a separate VoIP phone for calls is not fully integrated.

ELEVATOR CONTROL

**Smarter Access. Stronger Security.
Total Control.**

Elevator control restricts which floors a person can access based on their credential or the time of day. This addresses vagrancy, unauthorized access to residential floors, and the growing issue of units being used for short-term rentals without board approval.

A well-implemented elevator control system allows residents to release their floor from the lobby entry phone, their suite panel, or their mobile app. It supports different rules at different times of day—more open during business hours, more restricted overnight. It also records every elevator use in the unified audit log.

If your building installs elevator control, residents with compatible suite panels can access privacy, party and inter-floor release options at no additional cost.



All features available right from your **CondoPLEX Suite Panel** or **Mobile App**.

KEY FEATURES



FLOOR ACCESS CONTROL

Restrict or allow elevator access based on user credentials or the time of day.

Set schedules to be more open during business hours and more restricted overnight. Every elevator use is recorded in the unified audit log.



INTER-FLOOR CONTROL

Invite guests / family members to your suite, without having to meet them in the downstairs lobby first, right from your suite panel or mobile app!



PRIVATE ELEVATOR CONTROL

In-suite call button control – (Child-lock feature)

Restrict elevator calls from inside your suite for added privacy and safety.

Perfect for families with children or when you want peace of mind.



WHAT TO WATCH FOR

An elevator system that operates as a part of the Access Control System **ONLY** without any integration to intercoms in the cab or lobby or an interface into the entry phones or suite panels.



Also inquire as to the number of timers offered for card presentation in the cab, release from the entry phone vestibule and guard station.

Insufficient times can lead to long access granted times, allowing unwanted person to enter your building.



Suite Security Panels

Suite panels give individual residents control over their own security, arming and disarming from the panel or the mobile app, receiving alarm notifications, and accessing building-wide messaging.

They also connect individual suites to the building's broader security system: a smoke alarm triggered in a suite notifies the guard before the building's main fire system is tripped, giving staff time to call the resident and potentially avoid a false alarm and the fines that accompany it.

Three panel options are available to suit any suite or retrofit situation, all connecting to the same building-wide server. Importantly, newer and older panels can coexist – you do not need to upgrade every suite at once.



SP 3100: Late 2026

SP Series

Three panel options to suit any suite or retrofit scenario, all connecting to the CondoPLEX SMS 2000 Server for building-wide integration. Every Burglary, Door Held Open or Water alarm is presented on the screen directly in front of the guard.

SP2300



- ✓ Hinged face – tactile keypad
- ✓ Off-White Fascia
- ✓ NO Audio Option
- ✓ 2 Gang Back box
- ✓ 4 Wired and 16 Wireless Zones
- ✓ Panel Memory 128 events
- ✓ Works with Mobile APP

SP2660



- ✓ Slimline Silicone Keypad
- ✓ Off-White Fascia
- ✓ Audio Option
- ✓ 2, 3, 4 gang back box
- ✓ 4 Wired (Optional 9) and 16 Wireless Zones
- ✓ Panel Memory 128 events
- ✓ Works with Mobile APP

SP2800



- ✓ Slimline Silicone Keypad
- ✓ Off-White Fascia
- ✓ Audio Option
- ✓ 2, 3, 4 gang back box
- ✓ 4 Wired (Optional 9) and 16 Wireless Zones
- ✓ Panel Memory 128 events
- ✓ Works with Mobile APP

ALL PANELS INCLUDE



Network Status



Emergency/
Panic
One-Touch



Privacy
Mode



Party
Mode



Suite
Messaging



Remote
Diagnostics



Elevator
Request



Child
Lock

These features will be added to all new panels in production.

⚠ WHAT TO WATCH FOR



A proposal that replaces the suite panels with a standalone panel not connecting to the building system.

These devices must be maintained by the resident and sometimes require the resident to use a Mobile App. There is no guarantee the next resident occupying the suite will learn how to use the system.



A non-CondoPLEX network suite panel that will no longer connected to the centralized power system, Server or Guard Station.

The Guard must now respond to multiple systems that compete for his attention.



Beware of cloud-based products that do not report to a unified guard screen, as they are not much more useful than a standalone home alarm panel.



The Mobile App

A single mobile app should serve residents, guards, and property management staff.



For Residents

Answer video calls, arm or disarm their suite panel, use their phone as a door credential, and receive parcel and alarm notifications.



For Guards

Answer entry calls, release doors and elevators, and reach any resident directly — without returning to the guard desk.



For Management

Visibility into building events and system health from anywhere.



One App.
One Login.
One Interface.

One app, one login, one interface for everyone in the building.



What to watch for

Companies that offer a Mobile App that does not cover the full gambit of required services. Some companies may offer multiple Apps but this is notoriously difficult to implement and extremely confusing for residents to use as they must know which App to select and learn each App. Residents will forever be burdened with downloading, signing-in and updating each App.

3"
DIAMETER
COMPACT &
POWERFUL

Water Leak Detection

Detect leaks early.
Prevent damage. Protect what matters.

The AquaGuard series of wireless water sensors is designed to warn you before disaster strikes—significantly reducing the risk of water damage.

Reliable. Wireless. Immediate.
Part of a complete solution from Condoplex.



Early Leak Detection
Detects water before damage occurs.



100% Wireless
Install anywhere, no wiring required.



On-Site Alarms
NOT cloud alerts. Instant alerts to your security or management staff.



Extendable Probes
Use optional water probes to reach tight or hidden spaces.



Restore Function
Quick response to affected suites.



Condo-Ready Reliability
Durable design to reduce flood risk and protect residents.

How It Works



Water Detected
AquaGuard senses water presence.



Instant Alarm
Sends signal over a closed network.



Guard Notified
Alarm received at the guard screen.



Restore
Guard clears event and initiates response.

Ideal For Monitoring



Common Areas



Utility Rooms



Compressor Trays



In-Suite Kitchens



Bathrooms & More



What to Watch For

A dedicated system just for water sensors will saddle the Condominium with recurring costs for limited functionality.

Condoplex offers a fully managed network with centralized power management for an ever expanding number of devices. NOT JUST Water.

Also, be wary of an independent App that only reports to the resident or tablet. You need the guard to participate in the event, and only he should be able to clear the event or control valves.



Part of a Complete Water Detection System

From Condoplex—trusted by condominiums to protect people, property, and peace of mind.



On-Site Alarms



Secure Network



Centralized Power



Expanding Device Support



Download the AquaGuard Brochure Today
Smarter detection. Faster response. Stronger protection.

GARAGE ACCESS AND PANIC SYSTEMS

PROTECTING LIFE, PROPERTY,
AND UNDERGROUND PARKING AREAS

CondoPLEX unifies access control, panic stations, intercoms, CCTV, traffic signage, guard response, and licence plate recognition into one powerful platform built for safer communities.



REDUCING TAILGATING AT GARAGE ENTRANCES

Unauthorized tailgating is difficult to eliminate completely, but it can be reduced with the right combination of access control, signage, traffic management, and event monitoring.

CondoPLEX provides integrated signage that works with the access control system to manage vehicle flow and clearly signal when it is safe for the next vehicle to proceed—reducing confusion and limiting opportunities for unauthorized entry.



PANIC SYSTEMS FOR GARAGES AND RECREATION AREAS

For underground parking garages, recreation centres, and other high-risk common areas, CondoPLEX panic systems coordinate emergency stations with sirens, strobes, overhead CCTV cameras, and guard station alerts.

When a resident activates a panic alarm:

-  The guard station is immediately alerted
-  Nearby CCTV cameras can be brought into view
-  Sirens and strobes can activate in the area
-  A two-way voice channel can open between the resident and guard
-  The event is logged automatically for reporting and follow-up



This provides guards and property managers with a clearer picture of the incident and supports faster, more informed response.



LICENCE PLATE RECOGNITION AND VISITOR PARKING

CondoPLEX garage access systems can be unified with licence plate recognition for automated visitor parking and vehicle access management.

This allows the building to better control authorized vehicle access, improve visitor parking workflows, and maintain stronger records of vehicle activity.



WHAT TO WATCH FOR

Not all garage security or panic systems provide the same level of protection, reporting, or accountability.

Avoid systems that do not provide a complete audit trail of emergency events, rely on separate answering stations, or use disconnected devices.

CondoPLEX queues and prioritizes every call type through the guard interface, ensuring critical events are visible, actionable, and properly logged.



A UNIFIED APPROACH TO GARAGE SECURITY

By combining access control, panic stations, intercoms, CCTV, licence plate recognition, traffic signage, and event auditing, CondoPLEX provides a more complete approach to garage security.

The result is better visibility, faster response, stronger reporting, and improved protection for residents, staff, visitors, and property.



SMARTER SECURITY. SEAMLESS ACCESS.

The Smart Lock
for Modern Living.



Multiple Unlocking Methods
Fingerprint, Passcode, IC Card,
Mechanical Key & More



Fast & Accurate
Advanced Fingerprint
Recognition



Easy Installation
Designed to fit most
standard doors



Secure & Reliable
Built with advanced
encryption technology



MULTIPLE WAYS TO UNLOCK

— Convenience meets innovation. —



Passcode
Secure PIN
access



IC Card
Tap to unlock
instantly



Fingerprint
Fast & accurate
recognition



Mechanical Key
Always a reliable
backup



Sleek Design
Modern look,
premium feel



SECURE & RELIABLE
Advanced encryption
technology



IDEAL FOR
Homes, Apartments,
Offices & Rentals



TRUSTED TECHNOLOGY
Built for peace
of mind

SMART LOCK. SMART CHOICE.

Condoplex Remote Services

Local Resilience. Remote Support.
Long-Term System Protection.



Your building
stays resilient
on site.



Your system stays
protected, updated
and monitored.



Your team stays
connected and
supported—
anywhere.

We designed your system to be as **resilient as possible** to internet outages—critical functionality remains intact and fully manageable on site at all times, including all audio and video calls within the building.

Condoplex Remote Services **enhance, protect, support** and **extend the life of your system** with secure remote access, automated updates, cloud backups, system monitoring, mobile apps, and more.

Now and in the future, we continue to deliver new services that make your building **safer, smarter, and easier to manage**.

UPGRADE OPTIONS & ADD-ONS



Software Updates, Cybersecurity Patches & Factory Support

Service Level Agreements provide automated software updates, cybersecurity patches, and remote factory support for the life of your Condoplex product—keeping your system current, protected, and supported over the long term.



Backups & Disaster Recovery

Scheduled cloud backups help protect your system data and configuration. Advanced disaster recovery options are also available for faster restoration when replacement equipment or system recovery is required.



System Health Monitoring

We remotely monitor your system for online/offline status, network errors, battery condition, voltage, current, fan speed, and more. This allows faster problem assessment, improved response, and higher uptime.



Remote Access Done Right

Secure login access for property managers, roaming guards, and authorized dealers to monitor, manage, and run reports from anywhere—without compromising on-site security. Always through secure, encrypted connections.



Mobile Apps

Control doors, manage elevator access, arm/disarm suite panels, get alarm notifications, and answer audio/video calls from guards and entry phones. Building control—anytime, anywhere.



Service Tickets

Guards and property managers can request assistance directly through our built-in ticketing system. Dealer technicians can involve a Condoplex engineer when needed for faster resolution and proper escalation.



Notification System

Receive mobile, SMS, or email alerts for system events—water alarms, fire alarms, system faults, and more. Ensure the right people get the right information at the right time.



Cut the Phone Line

Leverage advanced calling services such as A/V calling, PBX & SIP trunk integration, NSL/IP-NSL, DialCast, call escalation, and text messaging to reduce dependence on traditional phone lines.



In the Near Future

Additional services will include visitor management, parking applications, amenity booking, and other building management tools. Each service can be purchased individually—add the features that provide the most value when you need them.

Keep Your Building Connected, Secure, and Supported

Condoplex Remote Services help modernize building operations while preserving local site resilience. Your building remains secure and operational on site, while authorized teams gain the ability to support, monitor, update, and manage the system remotely when needed.



SAFETY. INDEPENDENCE. PEACE OF MIND.

For Retirement Communities
and Senior-Focused Buildings

CondoPLEX offers advanced safety, wellness, and communication solutions that go beyond standard building security—designed to support older residents living independently.



WEAR IT

As a wrist device for everyday comfort and convenience.



OR WEAR IT

As a pendant using the included neck lanyard for added flexibility.



SMARTER SOLUTIONS FOR SAFER COMMUNITIES

Tools that empower residents, support caregivers, and give families confidence.



IMMEDIATE TWO-WAY COMMUNICATION

Wearable RF pendants and pull cords enable residents to speak directly with security personnel in an emergency.



CAREGIVER ACCESS MANAGEMENT COMING SOON

Scheduled credential access with check-in and check-out times emailed to family for added visibility and peace of mind.



CHECK-IN SERVICE

For residents living alone, with activity logs that can be shared with family or caregivers on a scheduled basis.



MEDICATION REMINDERS

MediLert integration helps ensure residents never miss a dose with timely reminders.



ENVIRONMENTAL MONITORING

Sensors for temperature, humidity, water, gas, and smoke trigger automated alerts to reduce liability and protect residents.



COMMUNITY COMMUNICATION

Information displays and mass notification tools keep residents informed during emergencies and daily announcements.



Empowering independence. Enhancing safety.
Building community.



RESIDENTS
FEEL SECURE



CAREGIVERS
STAY INFORMED



COMMUNITIES
STAY PROTECTED

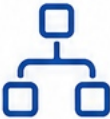


FAMILIES
HAVE PEACE
OF MIND



Evaluating a Proposal

When you receive a proposal for a building upgrade, the following framework will help you assess whether it represents a genuine integrated solution or a collection of disconnected products.

A strong proposal will...	Be cautious if...	
 Name a single platform that covers all systems	Products from three or more different manufacturers are listed without explanation of how they connect	
 Describe one resident database used by all devices	Each system maintains its own resident records	
 Include one unified audit log across all events	Logs are described per system, or audit logging is not mentioned	
 Offer one mobile app for residents, guards, and management	Multiple apps are listed, or no resident app is included	
 Allow existing field devices to be retained where possible	Full replacement of all hardware is proposed without justification	
 Include encrypted credentials (Mifare Desfire EV3 or equivalent)	New readers are listed but credential encryption is not mentioned	
 Explain how the system functions if the internet goes down	Core functions appear to depend entirely on cloud connectivity	
 Be supported by a certified, factory-trained dealer	The installer cannot clearly explain how the systems share data	

Upgrading Your Existing System

versus Full Replacement.

If your building already has a Condoplex system, a full replacement is rarely necessary. Condoplex's backward-compatible design means that devices installed 20 — or even 25 years ago — can still connect to a modern server and benefit from current software. Upgrading the server and software, while keeping your existing intercoms, door modules, suite panels, and card readers, is almost always less disruptive and less expensive than replacing everything.

Here's how the two options compare, component by component.

	CONDOPLEX UPGRADE	FULL REPLACEMENT
 ACCESS CONTROL	With a Condoplex upgrade, you replace the control unit only.	With a full replacement, you replace panels, readers, and all cabling — causing significant disruption throughout the building.
 INTERCOMMS	A Condoplex upgrade means upgrading the head end only.	A full replacement requires replacing all stations, causing suite disruption and patch-and-paint work in common areas.
 SUITE ALARMS	Condoplex handles this with a simple software upgrade.	Full replacement means swapping out all in-suite hardware — requiring access to every unit in the building.
 RESIDENT DATABASE	With Condoplex, your data is automatically converted.	With a full replacement, staff must re-enter everything manually into multiple systems — often taking days of administration.
 STAFF TRAINING	A Condoplex upgrade means your team simply learns new features.	A full replacement means retraining on multiple platforms from scratch.
 FUTURE UPGRADES	Condoplex upgrades are incremental and low cost.	Full replacement means repeating the entire replacement cycle in the next technology cycle.
 SERVICE DOWNTIME	A Condoplex upgrade means minimal downtime.	A full replacement can mean weeks of reduced security coverage.



The choice is clear.
Condoplex gives your building a smarter, faster, and far less disruptive path forward.

What the Platform Is Adding

New Capabilities Delivered Through Software

One of the most meaningful advantages of an integrated Condoplex platform is that new capabilities can be delivered through software updates, rather than requiring full hardware replacement.

The following features are currently in active development and are planned to be made available to compatible Property Connect Plus buildings through future updates, with no additional core hardware replacement required.



Capability	What It Will Mean for Your Building
 Visitor Management	Mobile guest check-in, QR code access, time-limited PIN access for temporary visitors, and a full audit log of visitor activity.
 NFC Entry	Tap-to-enter access using a phone's NFC chip, allowing basic door access without requiring a dedicated app.
 Facial Recognition	Contactless entry for residents and pre-authorized visitors, supported by AI-assisted identity matching and access control rules.
 Smart Home Connectivity	In-suite control of lighting, HVAC, blinds, and climate through the mobile app, with planned integration for Google Assistant, Amazon Alexa, and Apple HomeKit.
 Parcel Locker Management	Integrated parcel locker management with resident notifications, delivery tracking, and pickup confirmation.
 EV Charging Integration	Building automation integration, including EV charging station management and future energy-use coordination.
 AI-Assisted Monitoring	Automated threat detection using camera analytics, supported by data-driven insights for security teams, property managers, and guard operations.
 SMART Control Panel — SP124A	10.1-inch in-suite touchscreen for home automation, including lighting, HVAC, blinds, suite security, and full off-site remote control. Planned release: late 2026.
 Virtual Guard Services	Buildings will be able to augment on-site security with virtual guard services and remote dispatch. For buildings without the budget for full-time on-site guards, virtual guard support can provide an additional layer of coverage.

Built for the Future

As building needs continue to evolve, the Condoplex platform is designed to expand with them. Property managers, boards, residents, guards, and authorized service teams can benefit from new features as they become available, helping extend the useful life of the system while improving security, convenience, and operational efficiency.

Rather than replacing the platform each time the building requires new functionality, Condoplex allows compatible buildings to continue adding value through software-driven upgrades.





The Certified Dealer Network

Unlike many building systems that rely on a single installer or third-party support model, Condoplex operates exclusively through a carefully selected network of certified, factory-trained dealers. This approach ensures that every building benefits from both local professional support and direct access to the manufacturer when required.

Our dealer network is designed to provide long-term reliability, accountability, and continuity of service throughout the life of your system.

When a building invests in Condoplex, it is not simply purchasing hardware, it is gaining access to an ecosystem of trained professionals backed by the engineering team that designs and develops the platform itself.



Why This Matters to Property Managers & Boards

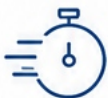
For property managers and condominium boards, the certified dealer model provides:



Greater operational stability



Better accountability



Faster issue resolution



Reduced dependency on a single vendor



Access to manufacturer-backed expertise



Long-term protection of the building's technology investment

This structure has helped Condoplex support residential communities, senior living environments, and commercial properties for decades while maintaining a high level of continuity and serviceability across thousands of installations.



CONDOPLEX[®] systems



condoplexinc.com



info@condoplexinc.com



t (416) 674-9800



designed and made in canada